



**INTER-AGENCY TASK FORCE ON THE
HARMONIZATION OF
NATIONAL GOVERNMENT PERFORMANCE MONITORING, INFORMATION AND
REPORTING SYSTEMS**
(Administrative Order No. 25 S. 2011)

March 4, 2022

ARSENIO M. BALISACAN, PHD

Chairman
Philippine Competition Commission
25th Floor, Vertis North Corporate Center 1
North Ave., Quezon City

ATTENTION: Joseph Melvin Basas
PBB Focal Person

Dear Chairman Balisacan:

We affirm the **Philippine Competition Commission (PhCC)** for complying with the FY 2020 Performance-Based Bonus (PBB) requirements and qualifying for the grant of the bonus. The summary of the final IATF assessment result is attached.

More than the incentive, we hope that the PBB has significantly contributed to your agency's organizational and employee performance, leading to concrete and visible improvements in the delivery of goods and services to the public. To complete the PBB process, may we remind the publication of the **FY 2020 Agency Scorecard** in the PhCC website or official publication. Please coordinate with the AO25 Technical Secretariat for the finalization of the said report cards.

Furthermore, please be informed that the criteria and conditions for the grant of the FY 2021 PBB have been improved to strengthen the effectiveness of the incentives system in helping agencies achieve the mission-critical objectives and expected outcomes of the government. These improvements aim to measure and evaluate agency performance with emphasis on the public's satisfaction on the realization of the agencies' performance targets, quality of service delivery, efficiency in the use of resources and strengthened agency stewardship.

Again, we commend the PhCC management and staff and wish you all safety.

Thank you very much for your usual support.

Sincerely yours,

KIM ROBERT C. DE LEON

Undersecretary, DBM
Chairperson, AO25 IATF and AO25 Technical Working Group



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Eligibility Requirements	Final Assessment
2020 Good Governance Conditions	
1. Transparency Seal	• Compliant per DBM-OCIO report dated 6/22/2021
2. PhilGEPS Posting	• Compliant per PhilGEPS report dated 2/5/2021
3. Citizen's or Service Charter	• Compliant per ARTA report dated 4/5/2021
2020 Physical Target	
4. Streamlining and Process Improvement of Agency Services	<p>Met the streamlining and process improvement requirement for FY 2020 PBB.</p> <ul style="list-style-type: none"> • The PhCC reported streamlining efforts for critical services covering all Government-to-Citizens (G2C), Government-to-Businesses (G2B), and Government-to-Government (G2G) transactions dealing with external clients as declared in its Citizen's Charter, including Issuance of Certificate of Employment (COE) and Service Record (SR). However, the AO25 Composite Team reviewed only the following seven (7) critical services of the PhCC: <ol style="list-style-type: none"> 1. Receipt and Processing of Enforcement Complaint 2. Review of Mergers and Acquisitions Transactions 3. Provision of Pre-Notification Consultation 4. Evaluation of Letters of Non-Coverage 5. Issuance of Binding Ruling 6. Receipt and Processing of Enforcement-Related Questions and Queries (via E-mail) 7. Provision of Orientation-Seminar on the Philippine Competition Act (PCA) and the Philippine Competition Commission (PCC) under the Competition Orientation Outreach Program • The PhCC maintained the number of steps, turnaround time, required signatures, and documents needed for most of its services. The agency explained that the processes are prescribed by law, rules and regulations i.e. RA 10667, 2017 rules of procedure of the PhCC and are already the minimum. • The PhCC did not report the results of a Citizen/Client Satisfaction Survey (CCSS) for the Receipt and Processing of Enforcement Complaints since no client signified interest to participate in the survey. Meanwhile, there was no transaction for the Issuance of Binding Ruling during the covered period; hence there were no target respondents.



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	<ul style="list-style-type: none"> • The PhCC received an overall satisfaction rating of 90.13%. Of the six critical services, the Issuance of Certificate of Employment (COE) and Service Record (SR) received the highest satisfaction rating with 96.43%, followed by the Evaluation of Letters of Non-Coverage with a satisfaction rating of 96.04%. The PhCC is encouraged to continue to observe the procedures in guiding the Citizen/Client Satisfaction Survey (CCSS) according to the updated Annex 4 of MC 2020-1. • The implemented digitization initiatives for all of its critical services. The PhCC implemented the following to maximize the utilization of online services. <ol style="list-style-type: none"> 1. Mergers and acquisition office (MAO) e-notification filing system; 2. Integrated information management application (IMMA); 3. Online/e-mail submission of the request for PNC, enforcement-related questions, and queries; 4. PhCC Client Appointment System (PCAS); and 5. PCC Intranet Project, • The PhCC explained that the MAO E-Notification can pre-evaluate the documents electronically submitted and notify parties of their deficiencies of formal requirements before submitting physical copies to the PhCC on the parties' confirmed schedule of appointment. As a result, this practice reduces the likelihood of the physical documents not being accepted or be returned by allowing the parties to address their deficient formal requirements before submission.
5. Compliance of agencies under priority sectors concerned with Program NEHEMIA commitments	<ul style="list-style-type: none"> • Not applicable <ul style="list-style-type: none"> ○ The PhCC is not included in Annex 9: List of Agencies under Priority Sectors or Program NEHEMIA of MC 2020-1.
2020 STO AND GASS REQUIREMENTS	
6. QMS Requirement	<ul style="list-style-type: none"> • Compliant per DBM-SPIB report dated 2/16/2021
7. Submission of FY 2020 APP non-CSE	<ul style="list-style-type: none"> • Compliant per GPPB-TSO report dated 7/21/2021



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8. Posting of Indicative FY 2021 APP non-CSE	<ul style="list-style-type: none"> Compliant per DBM-OCIO report dated 6/22/2021
9. Submission of FY 2021 APP-CSE	<ul style="list-style-type: none"> Compliant per DBM-PS report dated 4/5/2021
10. The undertaking of Early Procurement for at least 50% of goods and services	<ul style="list-style-type: none"> Compliant per GPPB-TSO report dated 12/16/2021
11. Submission of FY 2019 APCPI	<ul style="list-style-type: none"> Compliant per GPPB-TSO report dated 7/21/2021
12. Compliance with at least 30% of Prior Years' Audit Recommendations	<ul style="list-style-type: none"> Compliant per COA report dated 1/6/2020
13. Budget Utilization Rate (BUR)	<ul style="list-style-type: none"> Did not meet the 90% target for Obligations BUR under GASS. The actual accomplishment was 71.45% based on the DBM BMB-C report dated 4/12/2021. Did not meet the 85% target for Disbursements BUR under GASS. The actual accomplishment was 63.56 based on the DBM BMB-C report dated 4/12/2021. <p>The PhCC provided the following explanations:</p> <ul style="list-style-type: none"> Due to restrictions of non-essential mass gathering because of the increase in the number of COVID-19 cases throughout the country, the PCC implemented an alternate work arrangement starting March 16, 2020. The shift in work arrangement, with most employees working from home, resulting in lower electricity and water consumption. The PCC also halted the conduct of in-person engagements for its merger workshops and various training and shifted to virtual activities. Because of the moratorium on merger view and investigations, as well as the initial suspension of merger processes and timelines in compliance with Section 4 (eee) of the Bayanihan to Recover as One Act, the number of merger and acquisition transaction decreased. Hence, most of the budget for representation expenses, research and exploration expenses, travel expense and other expense incurred during normal work arrangements were not utilized.



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	<ul style="list-style-type: none">○ The majority of the required studies and research to support merger review and competition enforcement are demand-driven. The supporting market studies/research were procured per case and as-need basis. Predicting the demand for consulting services posed some difficulties due to the uniqueness of each case and the unpredictability of the number of cases.● The DBM BMB-C considered the justifications provided by the PhCC for not meeting its target for the Obligations and Disbursements BUR to be due to uncontrollable factors based on the DBM BMB-C report dated 4/13/2021.
2020 OTHER CROSS-CUTTING REQUIREMENTS	
14. Posting of Agency Review and Compliance Procedure of Statement and Financial Disclosures	<ul style="list-style-type: none">● Compliant per CSC report dated 2/01/2021
15. FOI Compliance	<ul style="list-style-type: none">● Compliant per PCOO report dated 3/25/2021
16. Posting of Agency's System of Ranking Delivery Units	<ul style="list-style-type: none">● Compliant per DAP report dated 2/05/2021
OVERALL ASSESSMENT	<ul style="list-style-type: none">● Based on the results of validation, the PhCC is eligible for the grant of FY 2020 PBB.
ELIGIBILITY OF HEAD OF AGENCY	<ul style="list-style-type: none">● The head of the PhCC is entitled to PBB amounting to 65% of his/her monthly basic salary as per Section 6 of MC 2020-01.