INTER-AGENCY TASK FORCE ON THE HARMONIZATION OF
NATIONAL GOVERNMENT PERFORMANCE MONITORING, INFORMATION AND REPORTING SYSTEMS
(Administrative Order No. 25 S. 2011)

12 April 2024

MICHAEL G. AGUINALDO
Chairperson
Philippine Competition Commission
25th Floor Vertis North Corporate Center 1
North Avenue, Quezon City

Attention: **Director Joseph Melvin B. Basas**
PBB Focal Person

Dear **Chairperson Aguinaldo**:

This has reference to the request for reconsideration of the **Philippine Competition Commission (PhCC)** received on March 13, 2024 relative to its rating of 2 on the **Performance Results** for the grant of the FY 2022 Performance Based-Bonus (PBB).

The assessment of the Department of Budget and Management-Budget and Management Bureau (DBM-BMB)-C on the additional justifications/supporting documents submitted by the PhCC is as follows:

Justification	Assessment
On the non-attainment of the "Stakeholder awareness of competition policy in the Philippines" Congress-approved performance target for FY 2022, which resulted in a rating of 2 for the Performance Results criteria.	
The PhCC explained that, as communicated by the agency in the initial Budget Accountability Report (BAR) No. 1: Quarterly Physical Report of Operations (QPRO) for the 4h quarter (Q4) of FY 2022 and in coordination with the Budget and Management Bureau (BMB) - C during the formulation of the FY 2022 Agency Performance Review (APR), the PhCC received the final tranche of the Stakeholder Awareness Survey (SAS) data from the Philippine Statistics Authority (PSA) on 24 March 2023. Consequently, the PhCC promptly processed the data and prepared an updated QPRO for Q4 FY 2022. The updated QPRO indicated an accomplishment of 13.82% stakeholder awareness of competition policy in the Philippines (for Firms), surpassing the 8% target.	Based on the DBM-BMB-C revalidation report dated April 3, 2024, the delay in the publication of the SAS data by the PSA is uncontrollable on the part of the PhCC. Nevertheless, the PhCC was able to achieve an accomplishment of 13.82% for the indicator "Stakeholder awareness of competition policy in the Philippines," which surpassed its set target of 8% for FY 2022 (166% rate of accomplishment). The DBM-BMB-C accepted the justification of the PhCC's appeal for reconsideration. Since the PhCC was able to achieve 4 out of 4 (100%) of its Congress-approved performance targets for FY 2022, the agency will now have a **rating of 5** in the Performance Results,

Justification	Assessment
	based on the FY 2022 PBB criteria in Section 4.2 of the AO25 IATF MC No. 2021-1.

In view of the foregoing, the PhCC has now obtained **100 points** for PBB Criteria and Conditions as provided in Section 4.0 of the AO25 IATF MC 2021-1 due to the change in its rating on the Process Results. Thus, the PhCC is **eligible** for the grant of the FY 2022 PBB.

Attached is the revised Final Eligibility Assessment and Scorecard of the PhCC.

Thank you very much for your usual support.

Very truly yours,

ACHILLES GERARD C. BRAVO
Assistant Secretary, DBM and
Chair, IATF TWG

REVISED FINAL ELIGIBILITY ASSESSMENT FOR FY 2022 PERFORMANCE-BASED BONUS

PHILIPPINE COMPETITION COMMISSION

Overall Assessment: The Philippine Competition Commission (PhCC) achieved **100 points** and is **eligible** for the grant of FY 2022 PBB.

A. Physical Accomplishments			
Criteria	**Score**	**Points**	**Remarks**
1. Performance Results Achieved 100% (4 out of 4) of Congress-approved performance targets for FY 2022.	5	25	The PhCC was able to meet all Congress-approved performance targets for FY 2022. The Department of Budget and Management-Budget and Management Bureau (DBM-BMB)-C considered the non-attainment of the performance target to be due to **uncontrollable factors** based on the DBM-BMB-C Agency Performance Review (APR) report dated March 10, 2023. The PhCC is advised to revisit physical targets for the past three (3) years to avoid overstatement or understatement of the targets. The same should also represent a balance between challenging and current levels of the Commission's performance given the budgetary support provided by the national government, particularly on its major programs.
2. Process Results Achieved substantial improvements to ease transactions in priority core service (external) and internal service.	5	25	The PhCC reported in its Modified Form A that the agency standardized, digitized, and streamlined its external service, "Evaluation of Letters of Non-Coverage." This standardization encompasses the documentation of the procedure for obtaining a "Letter of Non-Coverage from Compulsory Notification" within the Mergers and Acquisitions Office (MAO) Operations Manual. Additionally, the PhCC has included this external service within the scope of its ISO 9001:2015 certification, specifically the Regulatory and Enforcement Services in accordance with the Philippine Competition Act, which is valid from November 29, 2022 until November 20, 2024. For its digitization initiative, the PhCC retained the online request facility originally developed for managing the MAO and the Adjudication Services Division case access. Additionally, the PhCC has reported significant procedural streamlining for Applications for Mergers, Consolidations, and Acquisition (MCA) of Banks. This enables external parties to simultaneously apply to all relevant regulatory agencies, facilitating an expedited evaluation and clearance process. Consequently, this has led to a reduction in the turnaround time of the issuance of letters of acknowledgment to "within seven (7) business days" from the indicated total processing time in the Citizen's Charter, which is "7 working days, 4 hours, 15 minutes" (for letters with sufficient information/requirements) with respect to applications received through the MCA application.

A. Physical Accomplishments			
Criteria	**Score**	**Points**	**Remarks**
			Additionally, the agency reported that a joint circular between the PhCC, Philippine Deposit Insurance Corporation (PDIC), Bangko Sentral ng Pilipinas (BSP), Securities and Exchange Commission (SEC), and the Cooperative Development Authority (CDA) was created, the PDIC-BSP-SEC-CDA-PCC Joint Circular No. 01., s. 2022 or the *Streamlined Procedures for Applications for Mergers, Consolidations, and Acquisitions (MCA) of Banks* to streamline the procedure for application of merging, consolidating, and/or banks undergoing acquisition. Prior to the issuance of the Joint Circular, an application can take about an average of 160 business days from the perspective of the applicant. The streamlined process allows for a simultaneous or parallel application and processing of MCA by all of the concerned agencies, which reduces the total processing time to 55 business days. Similarly, there was also a reduction in the number of documentary requirements from all five (5) agencies, from 58 requirements prior to the Joint Circular to 30 requirements in FY 2022. As a result of the streamlining, the applicant will only need to submit requirements to three (3) agencies out of the original five, further increasing the efficiency of the process. Based on the Anti-Red Tape Authority (ARTA) validation report dated December 7, 2023, the PhCC submitted Means of Verification (MOVs), specifically the Joint Circular No. 01., s. 2022 or the Streamlined Procedures for Applications for Mergers, Consolidations, and Acquisitions of Banks), to substantiate its claims of inter-agency streamlining initiatives and improvements in the total processing time and number of steps. The ARTA is reminding the PhCC to reflect actual improvements in their most current/updated Citizen's Charter. For its internal service, "Provision of Information and Communications Technology (ICT) Services for Routine and General Requests," the PhCC has implemented standardization measures coupled with ongoing efforts in streamlining and digitization. The standardization process involved the documentation of the "Provision of IT Service Request" procedure within the Administrative Office Operations Manual. Furthermore, the PhCC achieved ISO 9001:2015 certification for this nominated internal service through TÜV Rheinland in October 2022. The PhCC extended the scope of its ISO 9001:2015 Certification to include the "Provision of Information and Communication Technology Services." The said scope extension encompasses the internal service, "Provision of Information and Communications Technology (ICT) Services for Routine and General Requests."

A. Physical Accomplishments			
Criteria	**Score**	**Points**	**Remarks**
			Moreover, the PhCC has reported that the ICT Request Form, completed by clients, underwent an update to solicit only essential information. In FY 2022, clients were mandated to provide details for just four (4) fields, a notable reduction from the seven (7) fields required in FY 2021. This adjustment, as articulated by the agency, falls within the ambit of streamlining, as it signifies a deliberate effort to decrease the quantity of requested information. Consequently, this modification has contributed to enhanced efficiency in the time required for clients to complete the form. Based on the ARTA validation report dated December 7, 2023, the PhCC submitted MOVs that substantiated its claims of digitization initiatives and improvements in the total processing time of its internal service. Hence, the PhCC achieved **substantial improvements to ease transactions in both external and internal services.**
3. Financial Results Achieved 83.42% Disbursement BUR.	5	25	The actual accomplishment of the PhCC for Disbursement Budget Utilization Rate (BUR) was 83.42% based on the DBM BMB-C APR report dated March 10, 2023. The PhCC is encouraged to maintain the application of the Common Fund System to optimize the use of the available cash allocations, provided that mandatory items are fully funded. Frequent coordination with the suppliers or contractors is encouraged as well so as to ensure that supporting documents for billings can be easily complied with. Otherwise, the delayed compliance may hamper the disbursement program of the PhCC.
4. Citizen/Client Satisfaction Results Achieved 96.88% satisfaction rate; and 100% resolution and compliance rate of #8888 complaints; and no CCB complaints received.	5	25	The PhCC reported an overall client satisfaction rating of 96.88%. The agency is advised to observe the procedures for conducting the Citizen/Client Satisfaction Survey (CCSS) pursuant to Annex 5 of the AO25 MC 2022-1. The PhCC achieved 100% (2 out of 2) resolution and compliance rate of the complaints received through the #8888 platform for the period of January 1, 2022 to December 31, 2022, based on the OP report dated May 3, 2023. In addition, the agency did not receive any complaints through the Contact Center ng Bayan (CCB) platform for the period of January 1, 2022 to December 31, 2022, based on the Civil Service Commission (CSC) report dated June 15, 2023.
Total	**20**	**100**	

B. Agency Accountabilities	Compliance Status
• Transparency Seal	Compliant
• Freedom of Information	Compliant
• Compliance to Audit Findings	Compliant
• Posting of Agency Review and Compliance Procedure (ARCP) of SALN	Compliant
• PhilGEPS Posting	Compliant
• Submission of FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)	Compliant
• Submission of FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)	Compliant
• Posting of Indicative FY 2023 APP non-CSE	Compliant
• Submission of FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)	Compliant
• Undertaking of Early Procurement Activities (EPA) covering FY 2023 Procurement Projects	Compliant
• Designation of the Agency's Committee on Anti-Red Tape (CART)	Compliant
• Compliance with the National Competition Policy (NCP)	Not applicable

C. Eligibility of Delivery Units and Individuals/Rates

To be eligible for the FY 2022 PBB, the agency must attain a total score of at least 70 points. To be able to attain at least 70 points, the agency should achieve a performance rating of 4 in at least three (3) criteria. In such a case, while the agency will be eligible, the unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2022-1, with a performance rating of below 4, will be isolated from the grant of the FY 2022 PBB.

The unit/s most responsible (including its head) for the non-compliance with the Agency Accountabilities provided in Section 5.0 of MC 2022-1 will also be isolated from the grant of the FY 2022 PBB.

To be eligible for FY 2022 PBB, employees belonging to the First, Second, and Third Levels should receive a rating of at least "Very Satisfactory" based on the agency's CSC-approved Strategic Performance Management System (SPMS) or the requirement prescribed by the CESB.

For additional information, please refer to Section 6.0 (Eligibility of Delivery Units and Individuals) and Section 7.0 (Rates of the PBB) of MC 2022-01.