June 19, 2023

MICHAEL G. AGUINALDO
Chairperson
Philippine Competition Commission
25/F Vertis North Corporate Center 1
North Avenue, Quezon City

Attention: **Atty. Joseph Melvin B. Basas**
PBB Focal Person

Dear **Chairperson Aguinaldo**:

This has reference to the request for reconsideration of the **Philippine Competition Commission (PhCC)** received on February 15, 2023 relative to its rating of 3 on the **Process Results** for the grant of the FY 2021 Performance Based-Bonus (PBB).

The assessment of the AO25 Composite Team on the additional justifications/supporting documents submitted by the PhCC is as follows:

Justification	Assessment
On the non-achievement of ease of transaction for the following services: **1. Provision of Pre-Notification Consultation;** **2. Evaluation of Letters of Non-Coverage;** **3. Receipt and Processing of Enforcement-Related Questions and Queries (Via E-mail);** **4. Issuance of Binding Ruling; and** **5. Provision of Orientation-Seminar on the Philippine Competition Act and the Philippine Competition Commission under the Competition Orientation Outreach Program.**	
The PhCC reduced the turnaround time for two (2) services: Provision of Orientation-Seminar on the Philippine Competition Act under the Competition	Based on the revalidation of the AO25 Composite Team on May 30, 2023, the justifications provided by the PhCC was accepted, in view of the submitted ISO

Justification	Assessment
Orientation Outreach Program – from 4 working days and 4 hours in FY 2020, to 3 working days and 4 hours in FY 2021 – and the Receipt and Processing of Enforcement Complaints – from 25 days and 4 hours in FY 2020 to 20 days in FY 2021. Further, the agency continued to implement its digitization initiatives from FY 2020 such as the online submission of queries and requests through the website, email, and social media accounts; and the conduct of consultations and appointments via teleconference calls. The PhCC retained its standardization initiatives by maintaining its ISO 9001:2015 QMS certification for the Provision of Competition Policy Formulation, Regulatory and Enforcement Services pursuant to the PCA, Provision of Competition Policy Research, and Advocacy and Capacity Building Services which covers all their reported frontline services.	QMS certification which already covers all processes of the PhCC. Since the PhCC was able to achieve ease of transaction for **7 out 7 (100%)** frontline services through streamlining and standardization initiatives – that is the ISO 9001:2015 Certification that covers all frontline services – the agency has achieved a **score of 5** for the Process Results based on the FY 2021 PBB criteria in Section 4.2 of the AO25 IATF Memorandum Circular (MC) No. 2021-1. The PhCC is encouraged to review the processes of their frontline services for further improvements.

In view of the foregoing, the PhCC has now obtained **100 points** for PBB Criteria and Conditions as provided in Section 4.0 of the AO25 IATF MC 2021-1 due to the change in its rating on the Process Results. Thus, the PhCC is **eligible** for the grant of the FY 2021 PBB.

However, since the PhCC was found non-compliant with the PhilGEPS Posting agency accountability, the unit/s most responsible (including its head) for the non-compliance should be **isolated** from the grant of the FY 2021 PBB.

Attached is the revised Final Eligibility Assessment and Scorecard of the PhCC.

Thank you very much for your understanding and usual support.

Sincerely yours,

ACHILLES GERARD C. BRAVO
Assistant Secretary, DBM and
Chair, IATF TWG

REVISED FINAL ELIGIBILITY ASSESSMENT FOR FY 2021 PERFORMANCE-BASED BONUS

PHILIPPINE COMPETITION COMMISSION

Overall Assessment: The Philippine Competition Commission (PhCC) achieved **100 points** and is **eligible** for the grant of FY 2021 PBB.

A. Physical Accomplishments			
Criteria	**Score**	**Points**	**Remarks**
1. Performance Results Achieved 100% (4 out of 4) of the Congress-approved performance targets for FY 2021.	5	25	The PhCC met all the Congress-approved performance targets for FY 2021 based on the Department of Budget and Management-Budget and Management Bureau (DBM-BMB)-C Agency Performance Review (APR) report dated April 6, 2022. The PhCC is commended for surpassing all its physical targets in each indicator for FY 2021. The agency is encouraged to revisit its physical targets per historical data to avoid overstatement or understatement.
2. Process Results Achieved ease of transaction for 100% (7 out of 7) of its frontline services.	5	25	The PhCC achieved ease of transaction for 7 out of 7 (100%) frontline services through streamlining efforts that helped reduce the turnaround time; digitization initiatives, such as the implementation of the Mergers and Acquisitions Office (MAO) Case Management Access; and standardization efforts, such as maintaining their ISO 9001:2015 Certifications for the provision of competition policy formulation, regulatory and enforcement services pursuant to the Philippine Competition Act, and provision of competition policy research, advocacy, and capacity building services that cover all frontline services. The agency is advised to reflect in its Citizen's Charter the improvements in the processes made by the agency. The PhCC is also encouraged to continually implement efforts to either streamline, digitize and/or standardize services.
3. Financial Results Achieved 83% Disbursement BUR.	5	25	The actual accomplishment of the PhCC for Disbursement Budget Utilization Rate (BUR) was 83% based on the DBM-BMB-C APR report dated April 6, 2022.
4. Citizen/Client Satisfaction Results Achieved 91.05% satisfaction rate and no #8888/CCB complaints received.	5	25	The PhCC did not receive complaints through the #8888 platform for the period of January 1, 2021 to December 31, 2021, based on the Office of the President (OP) report dated December 21, 2022. In addition, the agency did not receive complaints through the Contact Center ng Bayan (CCB) platform for the period of January 1, 2021 to December 31, 2021, based on the Civil Service Commission (CSC) report dated February 24, 2022.

A. Physical Accomplishments			
Criteria	**Score**	**Points**	**Remarks**
			The agency reported an overall satisfaction rating of 91.05% and observed the procedures for conducting the Citizen/Client Satisfaction Survey (CCSS) pursuant to Annex 4 of the AO 25 MC 2021-1.
Total	**20**	**100**	

B. Agency Accountabilities	Compliance Status
• Transparency Seal	Compliant
• Freedom of Information	Compliant
• Updating of Citizen's Charter	Compliant
• Compliance to Audit Findings	Compliant
• Posting of Agency Review and Compliance Procedure (ARCP) of SALN	Compliant
• PhilGEPS Posting	Non-Compliant
• Submission of FY 2022 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)	Compliant
• Submission of FY 2021 Non-Common Use Supplies and Equipment (APP non-CSE)	Compliant
• Posting of Indicative FY 2022 APP non-CSE	Compliant
• Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Compliant
• Undertaking of Early Procurement Activities (EPA) covering FY 2022 Procurement Projects	Compliant

C. Eligibility of Delivery Units and Individuals/Rates

To be eligible for the FY 2021 PBB, the agency must attain a total score of at least 70 points. To be able to attain at least 70 points, the agency should achieve a performance rating of 4 in at least three (3) criteria. In such a case, while the agency will be eligible, the unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

The unit/s most responsible (including its head) for the non-compliance with the Agency Accountabilities provided in Section 5.0 of MC 2021-1 will also be isolated from the grant of the FY 2021 PBB.

To be eligible for FY 2021 PBB, employees belonging to the First, Second, and Third Levels should receive a rating of at least "Very Satisfactory" based on the agency's CSC-approved Strategic Performance Management System (SPMS) or the requirement prescribed by the CESB.

For additional information, please refer to Section 6.0 (Eligibility of Delivery Units and Individuals) and Section 7.0 (Rates of the PBB) of MC 2021-01.